

DALLAS MAVERICKS SEASON TICKET HOLDER 12-MONTH AUTO-RENEWAL TERMS & CONDITIONS

This loyalty program is a year-round experience for Dallas Mavericks Season Ticket Holders who want to spread out their payments and enjoy loyalty pricing along with ease and convenience.

- **First Installment Payment:** The first installment payment for your renewal plan is due by March 15, 2017. Once the initial installment payment has been received, you are opted-in for next season.
- **Payment Method:** A valid credit card or bank routing number must be on file for each respective account.
- **Following Payments:** After the first installment payment has been made, the proceeding 11 equal monthly installment payments will be processed starting April 2017 on either the 15th or first business day thereafter of each succeeding month. Each payment is equal to 1/12th of your overall renewal payment.
- **Credits:** Any proceeds derived from the resale of tickets through mavs.com or other adjustments, excluding rebates to the account, will be applied to the proceeding monthly installment payment(s).
- **Pricing:** The 12-Month Auto-Renewal Plan locks you in at our loyalty Season Ticket Holder pricing for each prospective season and will automatically keep you renewed. By joining the plan you receive the loyalty Season Ticket Holder discount on your season tickets.
- **Statements:** In February of each respective year, you will be mailed a statement indicating the season ticket price for the upcoming season with the option to opt-out of playoffs for the current season or the following season's renewal. Monthly installment payments will be adjusted in March of each respective year to account for the upcoming season's pricing.
- **Early Renewal Benefits:** You will continue to receive any early renewal benefits consistent with that offered to our overall customer base in each respective plan and season. To receive these benefits you will need to meet the standard criteria of each plan and season.
- **Opting-Out:** With written notice, you may elect to opt-out of the 12-Month Auto-Renewal Plan between February 15th and March 15th of each respective season. If you do not opt-out in this time frame, you will be charged for the upcoming season accordingly. No refunds or cancellations are allowed once a payment starts for a respective season.
- **Playoffs:** When applicable and consistent with standard playoff ticket policies, customers on the 12-Month Auto-Renewal Plan will receive playoff tickets for each respective season. Playoff payments will be charged at the conclusion of each round of the playoffs for all games played at home in that respective round. If you do not want playoff tickets, you will have an opt-out option from February 15th through March 15th of each respective year. Half Season and Mini Plan customers will receive playoff tickets consistent with normal playoff policies (8 potential games).
- **Relocation Event:** You will receive an invitation to the Mavs Annual Relocation Event and should you choose to relocate, upgrade, or add any additional seats, your proceeding installment payments will be adjusted to reflect such changes.
- **Late Payments:** If you become more than 60 days delinquent on a payment charged to your account, the Dallas Mavericks reserve the right to remove you from the 12-Month Auto-Renewal Plan. Additionally, the Dallas Mavericks reserve the right to reprice your seats to standard season ticket pricing and demand the full outstanding balance of your season tickets, parking and any other unpaid events to be paid in full within 15 days of written notice.
- **Behavior:** Your season tickets are a revocable license granted to you by the Dallas Mavericks for the use of a designated seat(s) in American Airlines Center for all purchased home games. The Dallas Mavericks reserve the right to revoke this license at any time, for any reason.
- **Acceptance of Terms & Conditions:** By signing below, you're indicating that you understand the above terms and conditions and agree to participate in the 12-Month Auto-Renewal Plan.

Account Name: _____

Account Number: _____

Name of Principal Acting on Behalf of Account: _____

Signature: _____ Date: _____

For questions regarding your account, please contact your Ticket Sales Representative directly or call 214-747-MAVS (6287).
This form can be faxed to 214-658-7137 or mailed to Dallas Mavericks at 2909 Taylor Street, Dallas, TX 75226.