

DALLAS MAVERICKS SEASON TICKET HOLDER 12-MONTH AUTO-RENEWAL TERMS & CONDITIONS

This loyalty program is a convenient way for Dallas Mavericks Season Ticket Holders to spread out their payments and enjoy discounted Loyalty Pricing along with ease and consistency.

- **First Installment Payment:** The first installment payment for your renewal plan is due by March 15, 2018. Once the initial renewal installment payment has been received, you are locked-in for the 2018-19 season.
- **Payment Method:** A valid credit card or bank routing number must be on file for each respective account.
- **Following Payments:** After the first installment payment has been made, the proceeding 11 monthly installment payments will be processed starting April 2018 on either the 15th or first business day thereafter of each succeeding month. Each payment is approximately equal to 1/12th of your overall renewal payment.
- **Credits:** Any proceeds derived from the resale of tickets through mavs.com or other adjustments, excluding any renewal rebates from the 2018-19 season, will be applied to the proceeding monthly installment payment(s).
- **Pricing:** The 12-Month Auto-Renewal Plan locks you in at our discounted Season Ticket Holder Loyalty Pricing for each prospective season and automatically keeps you renewed.
- **Statements:** In February of each respective year, you will be mailed a statement indicating the season ticket price for the upcoming season with the option to opt-out of playoffs for the current season or the following season's renewal. Monthly installment payments will be adjusted in March of each respective year to account for the upcoming season's pricing.
- **Early Renewal Benefits:** You will continue to receive any early renewal benefits consistent with that offered to our overall customer base in each respective plan and season. To receive these benefits you will need to meet the standard criteria of each plan and season.
- **Opting-Out:** With written notice, you may elect to opt-out of the 12-Month Auto-Renewal Plan between February 15th and March 15th of each respective season. If you do not opt-out in this time frame, you will be charged for the upcoming season accordingly. **NO REFUNDS OR CANCELLATIONS ARE ALLOWED ONCE A PAYMENT IS MADE FOR A RESPECTIVE SEASON.**
- **Playoffs:** When applicable and consistent with standard playoff ticket policies, customers on the 12-Month Auto-Renewal Plan will receive playoff tickets for each respective season. Playoff payments will be charged at the conclusion of each round of the playoffs for all games played at home in that respective round. If you do not want playoff tickets, you will have an opt-out option from February 15th through March 15th of each respective year. Half Season and Mini Plan customers will receive playoff tickets consistent with normal playoff policies (8 potential games).
- **Relocation Event:** You will receive an invitation to the annual Mavs Relocation Event and should you choose to relocate, upgrade, or add any additional seats, your proceeding installment payments will be adjusted to reflect such changes.
- **Late Payments:** The Mavericks reserve the right to revoke any ticket plan for lack of payment in a timely manner. Accounts 30 days delinquent will lose discounted Loyalty Pricing and proceeding payments will be adjusted accordingly to the standard season ticket price; renewal rebates will be forfeited; access to transfer and sell tickets will be blocked; and tickets will be denied admittance at American Airlines Center. The Dallas Mavericks reserve the right to demand that the account be paid in full prior to reinstating the use of tickets. Accounts 45 days delinquent will be terminated. **NO REFUNDS OR CANCELLATIONS ONCE PAYMENT IS MADE.** Any loss of game(s) during a blocked period is at the sole expense of the Season Ticket Holder. If you become habitually delinquent on the monthly installment payments, the Dallas Mavericks reserve the right to remove you from the 12-Month Auto-Renewal Plan.
- **Behavior:** Your season tickets are a revocable license granted to you by the Dallas Mavericks for the use of a designated seat(s) in American Airlines Center for all purchased home games. The Dallas Mavericks reserve the right to revoke this license at any time, for any reason.
- **Acceptance of Terms & Conditions:** By signing below, you're indicating that you understand the above terms and conditions and agree to participate in the 12-Month Auto-Renewal Plan.

Account Name: _____

Account Number: _____

Name of Principal Acting on Behalf of Account: _____

Signature: _____ Date: _____

For questions regarding your account, please contact your Account Representative directly or call 214-747-MAVS (6287).
This form can be faxed to 214-658-7137 or mailed to Dallas Mavericks at 1333 N. Stemmons Fwy, Ste 105, Dallas, TX 75207.